



**SUEZ India,
shaping India's urban
transformation**





Adapting to Change

Rapid urbanization along with the changing face of demography worldwide and the impact of global warming is fast reducing the availability of resources in hand. In the near future, more of us will have to share fewer resources due to the lack of availability for all. Efforts to protect the environment are gathering momentum. People are becoming more aware of the need to take substantial measures to ensure that everyone has equitable access to basic essentials for all. SUEZ India, with its wide-ranging capability and services in water and wastewater solutions, is a leader in the future-ready process in a pivotal and populous region.



Message from the CEO

For the past 40 years, SUEZ has been a vital partner to India and other countries in the sub-continent, paving the way for their urban transformation by driving forth, access to essential resources. Today, as a market leader, it plays a pivotal role, especially in the water sector, by bringing in global expertise to address local solutions. At SUEZ, we believe in delivering the best environmental services to all our stakeholders and ensuring that all evolving demands are met, now and in the future.

In terms of scale, at present, we have more than 300 state-of-the-art references with a treatment capacity of 7.5 billion litres of potable water treatment capacity, 600 million litres per day (MLD) of sewage treatment

capacity, of which 300 MLD is reused. Our continuous support to major metro cities across India, such as New Delhi, Bengaluru and Mumbai, has improved their water distribution, minimized non-revenue water and substantially enhanced customer service and revenue generation, resulting in a positive impact on the environment and the lives of the people we serve.

We understand India's swift urbanization and possess the pertinent tools and expertise to counter the challenges it presents. Resolving these critical concerns requires collective mobilization from all stakeholders in the process, including the government, local authorities, operators and people at large. SUEZ, over the years, has established

a deep connection with all these stakeholders to handle India's urban transformation more effectively.

SUEZ, as always, stands prepared at the helm to tackle global environmental challenges with special emphasis on addressing customer needs. Our firm commitment towards modernizing India's water infrastructure will certainly play a crucial role in the development of smart cities and in the sustainable use of declining resources elsewhere in the country.

Shyam J. Bhan
CEO, SUEZ India

SUEZ: A global leader in essential environmental services

Our Purpose

Faced with growing environmental challenges, each day, for more than 160 years, we have been acting in support of our clients and partners to deliver essential services that protect and improve the quality of life wherever we operate.

United by a passion for our work as well as our inclusive culture and team spirit, we innovate to conserve water and create value from

waste, in the form of recycled materials and energy. We promote and implement responsible behaviour, more efficient technologies and circular solutions to recycle and make the best possible use of the finite resources of the Earth.

Deeply rooted in our communities, we are committed to providing people and the planet with the resources for a common future.

Our Expertise

SUEZ operates in water businesses and services, sanitation, waste recycling and air quality.

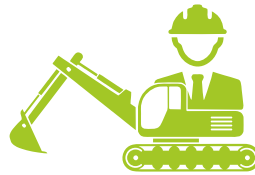
The Group combines smart and new digital solutions with a unique expertise and know-how across the entire value chain:



• Design



• Financing



• Construction



• Long-term operation

Our Experience

A company with a strong background

From the inauguration of the SUEZ Canal through the revolutions of hygiene, public health and urban well-being, our technological solutions and expertise have enabled cities and industries to meet the challenges of urban and demographic growth. **Almost 160 years after the inauguration of the Canal, SUEZ continues to conserve the essential elements of our environment to contribute to a sustainable future.**



Our Global Footprint

€ 8.8
billion revenue

40 000
employees worldwide

3.7
TWh renewable
energy produced

4
million tonnes of
CO₂ reduced

68
million people serviced by
drinking water production plants
operated by SUEZ

2
million tonnes of
secondary raw materials
produced

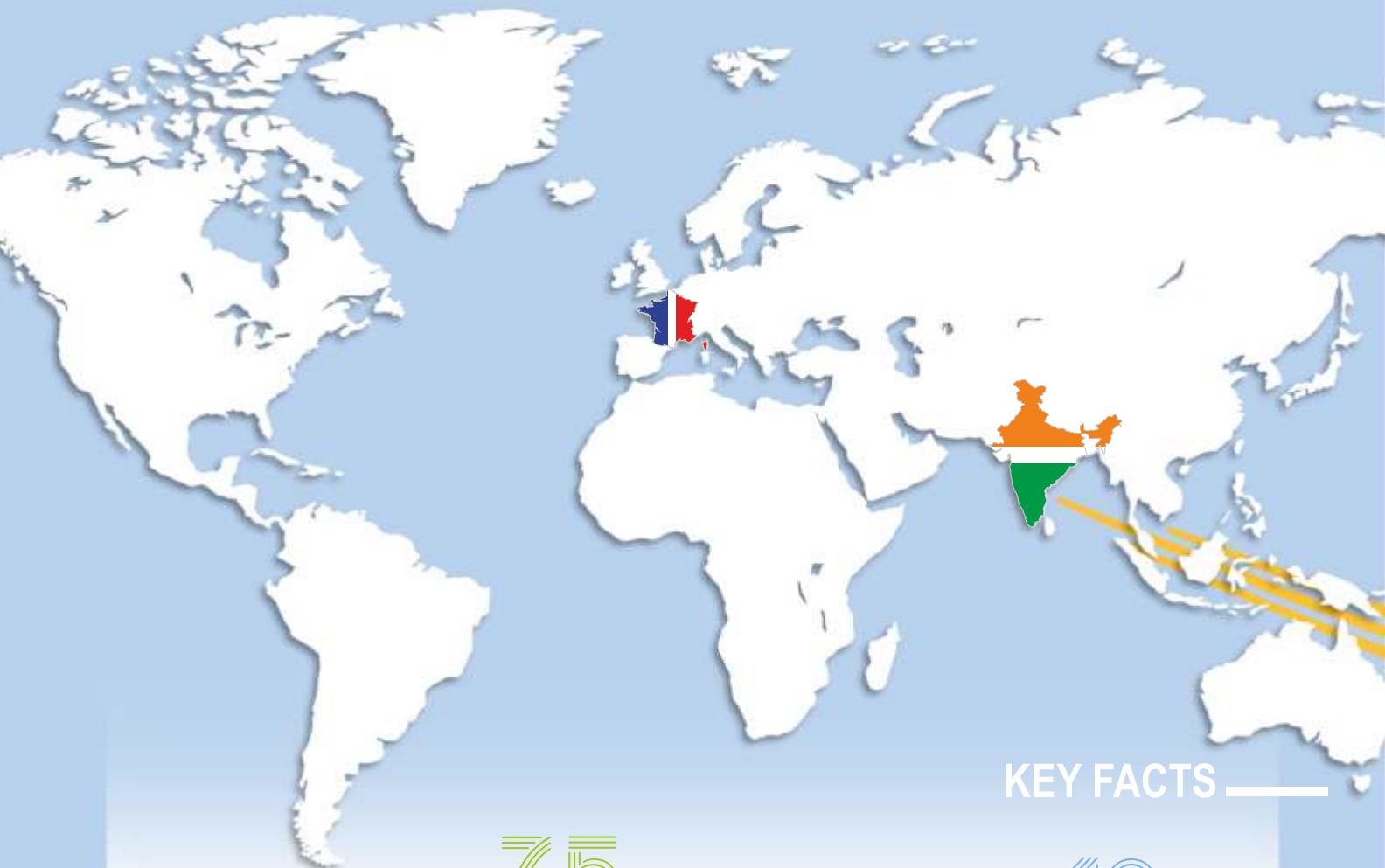
9
technical and innovation
centres and R&D centres
in Europe and Asia

Our India Connection

A long-term commitment to sustainability in India

In India, the Group has its presence in the water and wastewater sector since the 1970s and has been consistently delivering smart and sustainable solutions. Working closely with city and industry stakeholders, SUEZ has transferred global knowledge and technologies, adapting them to local situations and demands, to ensure access to safe drinking water for the people of the country.

Currently, India is encountering a shortage of resources while demand continues to rise. In response to this, SUEZ's dedicated workforce of more than 5,000 employees continues to develop solutions to face these crucial challenges to shape a sustainable environment - now!



KEY FACTS

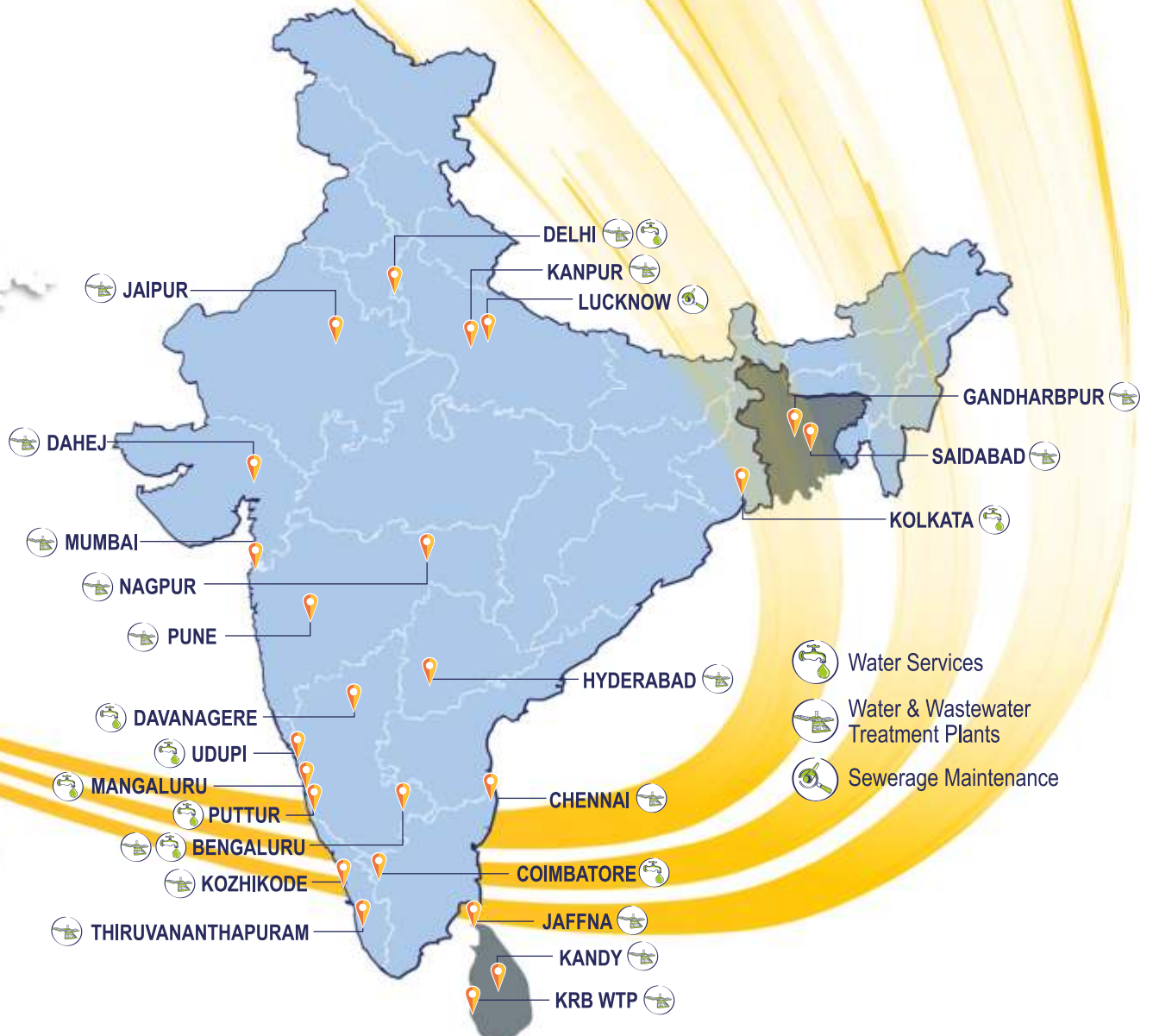
300 = ||
state-of-the-art water and wastewater treatment infrastructural units for cities and industries

7.5
billion litres of safe drinking water is produced in SUEZ - run treatment plants every day catering to 55 million people

1
billion litres of wastewater from cities and industries is treated by SUEZ, using advanced technology

10
million people benefit from our expertise in water distribution and sewer network management

Our Growing Presence





Our Expertise

Supporting you at every stage
of water and sanitation management

Quality Drinking Water



- Designing, building and operating state-of-the-art water treatment plants
- Producing quality drinking water, using diverse treatment techniques suited to Indian conditions
- Optimally efficient treatment process with low water losses
- Fully automatic plant with Supervisory Control and Data Acquisition (SCADA) controls
- Compact plant layout and optimum land usage

- Thickening and de-watering sludge
- Offering effective solutions to digest sludge
- Providing thermal, mixed, and solar sludge drying solutions
- Optimizing sludge incineration



Sludge Management Techniques

Desalination Solutions



- Our broad range of products, services and tools provide technical and economic solutions that are relevant and effective
- We provide a choice solution, from water intake, pre-treatment, reverse osmosis and post-treatment to discharge of brines
- 255 desalination plants built worldwide, 1.5 million cubic meters of desalinated water from the SUEZ operated plant was supplied to 10 million people

- Improving service quality and enhancing the city's resilience by guaranteeing continuity of service
- Reducing spending and optimizing assets, as well as related investments, by developing smart networks
- Implementing solutions that help anticipate the risk of pollution and minimize the effects of pollutant discharge



Sewerage Network Management

Water Network Management



- SUEZ has the global expertise, that integrates competencies and technologies to manage and optimize distribution networks, leakage management, smart network systems and infrastructure condition diagnosis and assessment.
- Ensuring water quality in distribution systems.
- Using digital tools effectively to monitor networks, increase its efficiency and performance, optimizing the management of flows in real time and basing decision-making based on data.
- SUEZ India offers the utilities for a complete customers' service cycle including meter reading, bill generation and revenue collection

Network Management



In India, SUEZ, a digitally advanced operator, has pioneered the integration of GIS into the water distribution sector, which effectively links data on a real-time basis, enabling the user to solve problems by uncovering and analysing trends.

All the data parameters such as leaks, water flow and pressure drops, among others are produced, reported, and analysed at the testing centre in real-time, helping the operators to resolve the incidents quickly. A vital tool for the efficient operation and maintenance of a distribution network.

Integrating GIS to improve distribution and services

Real-time Operation Performance System (ROPeS)

A smart tool to optimize your cost and enhance efficiency, this web-based solution collects operational data for water networks and customer services on realtime basis from different locations. This data is stored on the web cloud server that can be accessed from anywhere for monitoring and analysis.

- Facilitates monitoring and follow up on real-time performance of the operation teams in the field;
- Optimizes operational cost; and
- Offers GIS compatibility

Strengthening Revenues

In an environment characterized by increased water consumption, massive investments needed to rehabilitate ageing networks and high levels of commercial losses, revenue management has become key importance in managing utilities. At SUEZ India, our main objective has been to support the municipal corporations with the technology and knowledge necessary to optimize revenue and improve end-customer satisfaction. To achieve this objective, our services focus on reducing commercial losses, maximizing data use, facilitating technology renewal and reducing the operating costs of customer-related services, etc. All this translates into a complete flexible and customizable offer, able to adapt to the needs of each customer, consisting of smart and accurate metering services, data management and revenue management services.

Customer Relations Management

Meeting customers' expectations and improving services for them are among the top priorities for the utilities these days. To

help the municipal corporations address these issues, SUEZ conducts field survey to create an accurate customers' database, integrate it with centralized SCADA system and Complaint Management System with the GIS database using Customer ID. Some other initiatives to strengthen customer relations may include a state-of-the-art customer contact centre, 24/7 call centre and a prompt grievance response cells to provide them with continuous and transparent information.

AQUADVANCED

This advanced technique offers a range of solutions for sustainable water management. The software suite offers real-time management of wells, energy management for water distribution, performance of drinking water distribution networks, management of sewer and storm-water systems, hydrological and environment management solutions for surface water along with 360-degree optimization of water treatment plants. This provides an end-to-end solution, focused on water cycle management ranging from drinking water solutions to wastewater and storm-water solutions.

Leak Detection

In India, SUEZ has introduced the helium leak detection technique that detects invisible leaks in the water network. This technique is a major milestone in two significant ways; 40 - 50% of water is usually lost in the network due to invisible leaks, and in the absence of any technology to detect it, utilities are mainly not aware of the cause of the consequent colossal loss. Secondly, this is indispensable for Indian cities, particularly because it is a very compact technique and thus causes zero disruption to residents and transport. All work can be carried out easily during peak traffic hours or in the crowded and narrow streets of slum and urban villages.

Smart Environmental Services

SUEZ India is at the forefront of first-in-class tools and services aligning with the latest smart applications in the field, such as:

- One City - One Operator and performance-based projects involving SUEZ digital solutions
- Smart cities: Integrated Command and Control Centre (ICCC) design implementation, and operation
- Modular services and treatment solutions for rural areas, based on SUEZ UCD (degremont® compact unit) product line.



Water Treatment Plants



Our association with the city of Bengaluru: A story of trust and confidence

2350 MLD - Bangalore Water Supply and Sewerage Board

Over the last two decades, SUEZ has designed and built three water treatment installations, with a combined production capacity of 1,550 MLD, at the TK Halli Water Complex. All of these installations are operated by SUEZ. In 2020, SUEZ won two more contracts to design, build and operate a 775 MLD WTP, and a Treated Water Reservoir with Pumping Station for a period of seven years at the TK Halli Water Complex.

After the new installation gets built and commissioned in 2023, SUEZ will be responsible for the operations and cumulative production of 2,350 MLD potable water, serving over 10 million people in Bengaluru and its suburbs.

Project Parameters

- Designed and built three WTPs since 1981
- Set up the first drinking water filtration plant of 1,910 MLD in 1981
- Another 900 MLD state-of-the-art plant WTP commissioned since 2014

- The treated water turbidity is being maintained at <0.3NTU, much lower than the contractual requirement of <0.5NTU.
- The plant is known for zero wastage, using a facility for treating and recycling waste water to ensure not a drop of water gets wasted.

SUEZ's 20-plus year of strong relationship with BWSSB was recently rewarded with a project for the process upgradation and rehabilitation of 248MLD capacity wastewater treatment facility at K&C Valley, Bengaluru City.



Supplying 70% of Mumbai's residents with safe drinking water for 35 years

3355 MLD - Municipal Corporation of Greater Mumbai

SUEZ has been supporting the local authority for the last 35 years. It has designed and built several state-of-the-art water treatment plants with innovative technologies that adapt to the local conditions and cater to the ever-growing needs of the customers. The water treatment facilities at Bhandup and Panjrapur, with a cumulative capacity of 3355 MLD, are responsible for supplying quality potable water to the residents of the entire city.

MCGM has recently rewarded SUEZ with the most prestigious 500 MLD wastewater treatment plant in Worli.

Since SUEZ is also in charge of the operation of these plants, the mission has included excellent operations and management (O&M)

services that extend the life cycle of these assets with minimal cost, delivering guaranteed results consistently and continuously.



Serving more than 3.5 million in the capital city of Delhi, every day

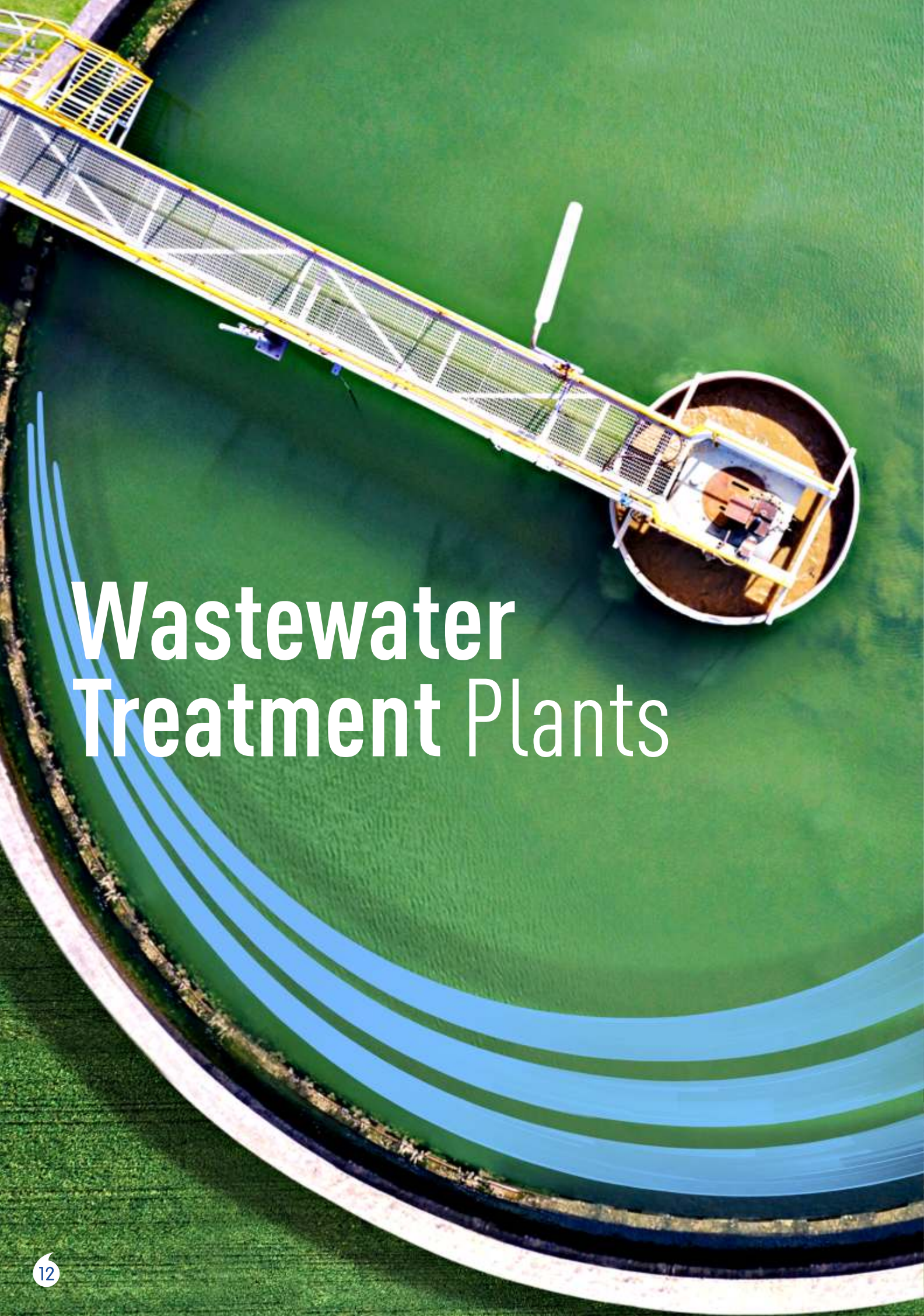
690 MLD - Delhi Jal Board

SUEZ has designed and built and operates a 635 MLD plant at Sonia Vihar and a 55 MLD plant at Wazirabad, in Delhi, both of which it currently operates.

The Sonia Vihar plant incorporates SUEZ Pulsator clarifier and Aquazur V Filter technology and is fully automated with the SCADA system to produce drinking water with turbidity less than 1 Nephelometric Turbidity Unit (NTU).

Since its commissioning in 2006, the plant has consistently proven to be very robust in handling high turbidity water with a guarantee to be less than 1.5% of annual water losses.





Wastewater Treatment Plants

Tackling the challenges of managing the increase in urban wastewater for Delhi

1064 MLD - Delhi Jal Board (DJB)

SUEZ has designed and built five sewage treatment installations, which it currently operates. The 181 MLD capacity plant at Rithala, Delhi, is in operation since 2002. It was the first of its kind in India, ensuring a high level of energy self-sufficiency with an innovative treatment process along with electricity generation through gas engines. These installations are equipped with highly efficient SUEZ technologies such as the Densadeg clarifier, BioFOR filters, the Sediflotazur DAF - type sludge thickener, and suction-type secondary clarifiers.

DJB has further reposed its trust in SUEZ by enabling us to upgrade and operate the plant we had designed and built around 20 years ago.

In New Delhi, SUEZ is currently building India's largest wastewater treatment plant in Okhla. With a capacity of 564 MLD, this contract is part of the Yamuna Action Plan III (YAP-III) to restore water quality for the heavily polluted Yamuna, the main water source for the capital.

Project Parameters

- Largest single - stage WWTP in India and one of the largest plants in the world
- Fully automated plant with SCADA controls
- Tertiary disc filters to consistently produce high-quality effluent
- UV disinfection system to kill bacteria and faecal coliforms, and reduce pollution in the River Yamuna
- Production of Class A quality [as per the US Environmental Protection Agency (USEPA) classification] digested, stabilized sludge to enable complete utilization by farmers as manure
- Use of the greenhouse solar sludge drying system (up to 60% dryness) - easily reusable by municipal waste-to-energy plants as a fuel supplement
- Generation of electricity from the produced bio gas to make the plant 50-55% energy self-sufficient

Securing resources for the future of Bengaluru

475 MLD - Bangalore Water Supply and Sewerage Board

SUEZ has designed and built six sewage treatment installations, which it currently operates, for secondary and tertiary standards. With a cumulative total of 175 MLD treatment capacity, these installations are further equipped with highly efficient SUEZ Degremont® technologies like Densadeg clarifier, BioFOR Filters and Ultrafor (MBR).

The 60 MLD installation at V-Valley in Bengaluru, which is in operation since 2004, was the first of its kind in India. It has been designed to recycle and reuse treated effluent for non-potable industrial use. Recently, SUEZ has built a new WWTP of 150 MLD, rehabilitated an existing plant of 150 MLD, and set up a sewage sludge recycling and recovery plant.

A positive step towards reducing seawater pollution

37 MLD - Municipal Corporation of Greater Mumbai

SUEZ has recently completed the building of a 37 MLD Wastewater Treatment facility at Colaba, the first-ever STP for the city of Mumbai. This modern and compact plant is equipped with an optimized activated sludge process followed by disc filtration and chlorination for tertiary treatment, allowing potential reuse of treated wastewater. Additionally, it is equipped with SUEZ's Degremont® technology AZURAIR-C for odour removal.



Water Distribution



Water services programmes across 10 major cities in India

SUEZ has notched up high brand equity in the water services market, which has allowed us to bring in our expertise across India to major cities such as New Delhi, Kolkata, Davanagere, Coimbatore, Udipi, Puttur, and Mangaluru. Today, we are proud to partner with these cities, helping them improve their drinking water services and building their capacities to meet their rapidly growing needs in the long term.

Key Features

- 6000 kilometres of distribution network mapped by GIS by SUEZ in India
- 2000+ skilled personnel engaged across project locations
- 15 million benefitted from SUEZ India's expertise in improving water network and distribution
- 8,000 invisible leaks identified by the innovative helium leak detection technique

Transforming water supply for residents of Kolkata

In 2016, the Kolkata Environmental Improvement Investment Programme (KEIIP), an agency of the Kolkata Municipal Corporation (KMC), awarded a contract to improve water distribution and customer services, minimized non-revenue water (NRW), helped shift the project area from intermittent to stop water loss, and ensured better quality of water to 0.2 million residents in the Cossipore Service Zone consisting of Wards 1-6 in Kolkata.

The Water Loss Management Programme being implemented by SUEZ in Kolkata across Wards 1-6 has shown tremendous results. In the 19 District Metering Areas (DMAs) commissioned, the overall water loss have been reduced from 52% to 14.5%. The work has been initiated through a proposed System Improvement Plan (SIP), comprising 19 DMAs within the project area. The DMA approach helps

to implement an equitable distribution and management of the water system components with uniform pressure throughout the network area. A SCADA system is being employed as a monitoring tool, with necessary measures to improve service delivery. To reduce the loss of water, SUEZ has used advanced technology for leak detection, using the latest helium gas-based detection, which is also suitable for intermittent supply.

Initiating ground-breaking customers services for water utilities

At SUEZ, we are clearly focussed and dedicated to improving services for our customers. In 2013, under a special purpose vehicle, a 12-year PPP project was launched in Malviya Nagar Command Area in New Delhi to improve water distribution, and reduce risks of contamination and water losses.

A toll-free help line was established to ensure prompt response to customers' queries, and faster resolution of complaints. Proactive initiatives were launched to connect with the Resident Welfare Associations (RWAs), public representatives and other relevant stakeholders to understand and assess their needs and expectations.

One of SUEZ's comprehensive initiatives has been our state-of-the-art customer contact centre, which offers the following features:

- Dedicated counters for bill payment (through any mode of payment such as credit/debit cards, cheques, demand draft, and cash);
- Single-window service concept to deal with any customer at any counter through the Queue Management System
- Trained customer care executives
- A Centre Manager to handle all types of issues
- Well-designed waiting space for customers
- Self-service kiosk machines for bill payments
- A help desk to guide the customers and a hotline to connect with a call centre for any technical issues, among other facilities.





Sewer System and Network Maintenance



One City, One Operator

Growing urbanization has posed serious challenges for the local authorities in managing sanitation for their cities. The 'One City - One Operator' model is an apt solution. The first-of-its-kind initiative by the Government of Uttar Pradesh was undertaken with the sole intent of bringing in Sewer Network, Sewage Treatment Plants and Sewage Pumping Stations under the operational control of one agency (Operator) for better coordination & maintenance activities of sewer infrastructure. Under this model, in Lucknow, SUEZ has transformed the operation and maintenance of the sewerage system and network by putting in place smart technologies along with enabling digitalization.

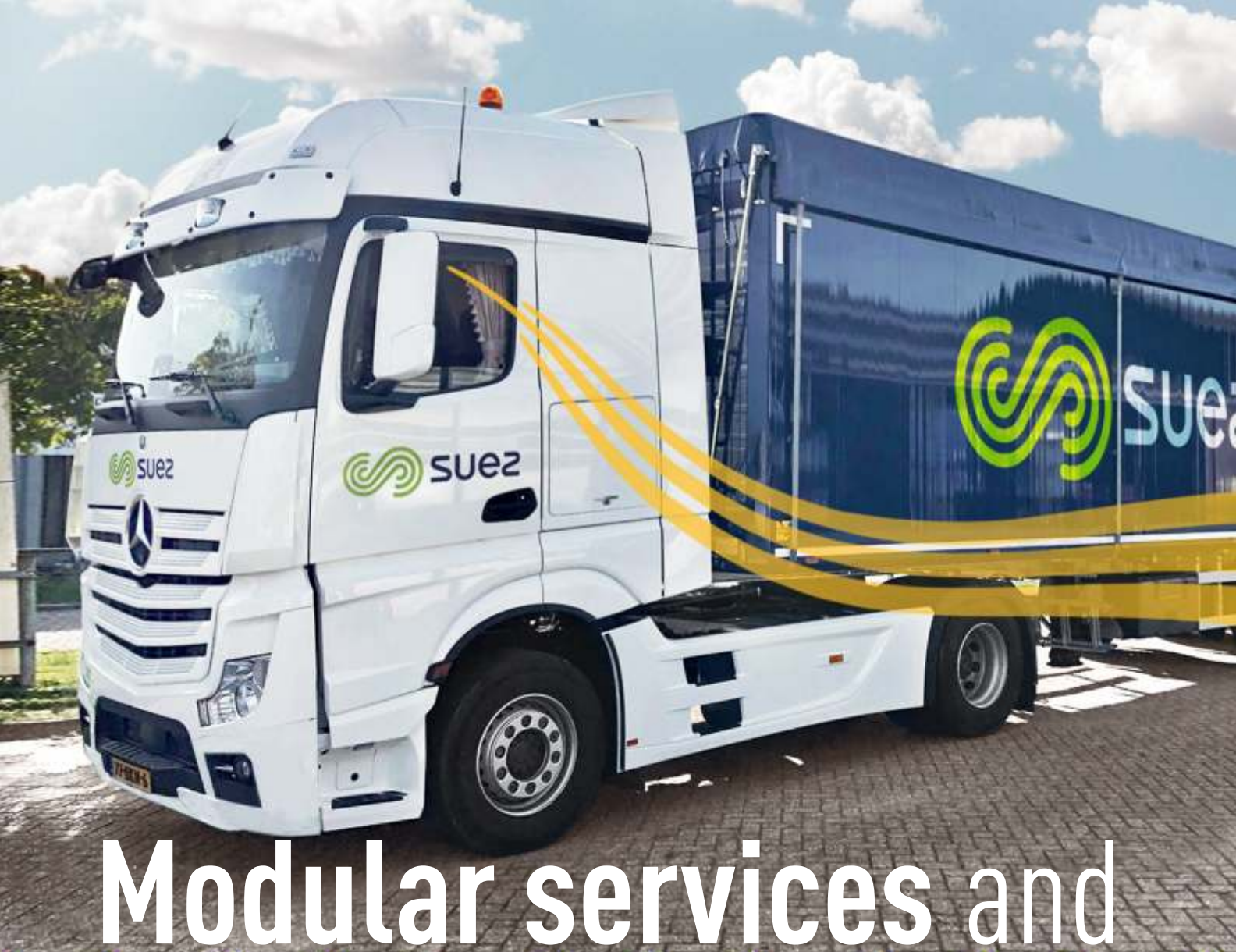
Since late 2019, SUEZ has been managing the entire sewer network and wastewater treatment plants in Lucknow for its 2.8 million inhabitants. This contract includes the 10-year operation and maintenance of 2630 kms Sewer Network, 32 Pumping

Stations and 3 Sewage Treatment Plants. The Group has also provided a real-time network operation service, with the latest innovations for Advanced Asset Management and Inspection and Emergency Response Planning. The project has even led to the improvement of the water quality of the River Gomti by treating more than 400 MLD per day and discharging the purified water in Gomti. Through its world-class technology, SUEZ has managed to put manual scavenging to an end and replaced it with 100% mechanised cleaning, along with benefitting the lives of sewer cleaning helpers in Lucknow.

Project Parameters

- 2,630 kilometres of sewerage network
- 10 years of O&M
- Area: 175 sq. kms
- 31 pumping stations
- 3 sewage treatment plants





Modular services and treatment solutions for rural areas

Improving lives in rural Rajasthan through a sustainable water supply system

In Rajasthan, SUEZ joined hands with the state's Public Health Engineering Department (PHED) to create a sustainable water supply system in order to ensure safe drinking water for 3.5 million rural people in the districts of Hanumangarh, Sri Ganganagar, and Bikaner.

For 25 - 30 years, these rural areas were being fed water from diggi (small lake)-based water treatment and supply system which were operated by PHED. Over the years, as these infrastructures aged, they became non-functional and redundant. In 2016, SUEZ designed and built 150 Unit Compact Degremont (UCDs) with a production capacity ranging between 500 m³/day to 3,000 m³/day.

These sites, which were selected for upgrading and renovation of

plants, were all rural. In most cases, they were also remote and close to the international border deep inside the desert, without access to roads. SUEZ thus introduced a range of digital solutions dedicated towards effective and easy management of the assets and operation for the future. The objective was to develop an Asset Inventory Management System, a centralized web portal, to manage treatment plants and utilities.

This project has successfully reinforced SUEZ Group's commitment towards developing a resilient and sustainable water supply system, especially for vulnerable populations deprived of safe drinking water. The local communities have expressed deep satisfaction and gratitude for access to quality drinking water.



Beyond Water: Channelizing Social Responsibility

SUEZ India's strong commitment to societal development is dedicatedly carried out by its philanthropic arm, SUEZ Foundation - India, since its establishment in 2016. The Foundation's Vision aligns with the universal responsibility to work towards sustainable development, with a diligent focus on fields like education, the empowerment of women, humanitarian support, and the environment. The Foundation aims to uplift socio - economically weaker sections and contribute to balance in societal growth.

Humanitarian Support: Helping Hands

- SUEZ Foundation-India played an active part as a socially responsible organization during the COVID - 19 pandemic. Health check-up camps were organized for the labour sector, 200 hygiene kits were distributed among the kids of the **SOS Children's Villages of India** (an international organization working for the holistic development of young orphans from vulnerable backgrounds), and 30,000 kg of rice was provided to under served families in Coimbatore, Tamil Nadu, with the support of a local NGO.
- The Foundation also extended a helping hand during the devastating **floods in Kerala** in 2018. The Foundation provided study material kits to 1,000 school children and cleaning kits to 1,000 families. Medical camps were conducted in affected areas and helped over 2,000 people.
- The flood adversely affected the water supply in schools as well in some areas. To assist in this situation, SUEZ Foundation - India installed water purifiers in the 111 government and aided schools in Kuttanadu region. This initiative continues to give access to clean drinking water to more than 16,000 students.
- SUEZ Foundation- India has been in partnership with **Smile Train**, an international organization that provides aid for cleft - lip surgeries, since 2019. Until now, the Foundation has helped as many as 60 kids in receiving corrective treatment to be able to live full and productive lives.
- SUEZ Foundation-India partnered with the **SOS Children's Villages of India** in 2019 and has sponsored the Foundation family homes for 10 orphans and their foster mothers till date.



Empowerment of Women: Skilling for Success

- The Foundation has partnered with the **SOS Children's Villages of India** to support the college education of nine orphan girls. This initiative, known as Project Empower, focuses on enhancing the professional skill development of girls by supporting their higher education.
- The Foundation has also initiated the **Girl Icon Programme**, with the aim to help 100 adolescent girls become skilled professional women. For this, five girl leaders were identified and trained in leadership and management skills, under the Uttar Pradesh Project. These girls later empowered more girls to stand on their own feet by advancing their skills, rights and opportunities by unlocking their voice, choice and potential. The girls are now initiating action plans in their communities for waste management and sanitation.
- Furthermore, SUEZ Foundation-India supported **Mahila Haat**, a national - level NGO working for the entrepreneurial development of underprivileged women, from the 2018 to 2020. This was part of the Foundation's objective of recognizing the importance of women's economic empowerment in driving sustainable development.
- The Foundation has partnered with **VigyanShaalaa International**, a charitable trust, to execute Project Kalpana, aimed at addressing the gender gap in STEM skills and fostering the development of future women leaders in STEM from the most marginalized communities across India. The project is focused on providing mentorship to 300 young women, pursuing undergraduate or postgraduate degrees in Science and Engineering, with the goal of helping them achieve fulfilling careers in STEM fields.



Education: A Holistic Course

- **The Model School Development Project at the Senior Secondary School in Wazirabad, Gurugram, Haryana,** was a flagship project of the SUEZ Foundation - India conducted in 2017. This initiative was aimed at equipping the school's existing science labs (Physics, Chemistry, and Biology) with proper equipment, as well as developing a new, state-of-the-art ICT lab. The project was implemented in partnership with SARD - Delhi, an NGO, and has been successful in providing more than 2,000 students and teachers with access to well-equipped labs that foster an environment conducive to learning. Teachers were trained through workshops on various subjects and the foundation also provided the school with a full-time teacher who further trained students and other teachers on the effective use of the ICT lab.
- The SUEZ Foundation-India has been dedicated to promoting knowledge and awareness of sanitation, health and hygiene, particularly among young people. One of our key initiatives in this area has been the '**Swachh Parivesh, Swachh Vidyalaya**' ('clean environment, clean school') project, launched in 2019 in collaboration with Water for People India Trust. This was a WASH (Water, Sanitation, and Hygiene) intervention, which benefitted over 2,500 students across four schools in northern Kolkata. Apart from upgrading hygiene and sanitation services, the Foundation has also provided training to students on safe hand washing practices. This has played a crucial role in raising awareness about the proper steps of hand washing and emphasizing the importance of sanitation and personal hygiene. The Foundation's efforts have not only improved the physical conditions of the schools, but also helped instil healthy habits and behaviors among the students, contributing to their overall well-being.
- SUEZ Foundation - India in partnership with **Smile Foundation** supported the educational cost for 10 underprivileged children in Delhi for a period of one year, from 2018 to 2019.



SUEZ Values & Ethos

Safety First

SUEZ values have always been at the core of its strategy and development. For over 40 years we have stayed committed to upholding Human Rights and respecting human dignity ensuring a safe work environment for all.

In keeping with this, we have adopted global best practices to meet our corporate social responsibility towards both internal

and external stakeholders. With a goal of 'No Injuries - Ever', our health and safety philosophy is underpinned by a vision for a workplace free of injury, illness and environmental hazards. This is supported by our certified ISO 45001 and ISO 14001.

Inclusion at its Heart

SUEZ takes pride in conserving India's natural resources, while safeguarding the environment and protecting the health and safety of our employees, contractors, and the wider community.

Excellence in safety, health and environment contributes directly to the performance of SUEZ and creates value for our clients. This is both an ongoing and a critical objective for us.

With a goal of 'No Injuries - Ever', our health and safety philosophy is underpinned by a vision for a workplace free of injury, illness and environmental hazards. This is supported by our certified OHSAS 18001 Safety Management System, and our employees' commitment to follow and implement health and safety policies to help protect the community, our clients and the environment.

Strong Ethics

SUEZ's ethics are clear to see through the fundamental principles that guide their behavior: compliance with laws and regulations, integrity and respect for others. We are committed to implementing high-level standards and apply zero tolerance with regard to any discrepancy at play.

Setting the Standards

SUEZ follows an exclusive framework 'OMEGA' for sharing operating modes, key guidelines and best practices to do our business, while fulfilling the requirements of Integrated management Systems. SUEZ India is certified for ISO 9001, ISO 14001 and OHSAS 18001. This process-based management allows us to take control of our activities well beyond the statutory specifications, in accordance with our customers' brief and requirements in performance.

SUEZ's Journey in India

FIRST MAJOR CONTRACT IN INDIA

1900 MLD Bhandup filtration plant in Mumbai

1978

FIRST NITRIFICATION & OZONATION PLANT IN INDIA

First Indo-French protocol collaboration of 6 MGD WTP at Okhla, Delhi

1992

GLOBAL EXPERTISE, LOCAL SOLUTION

- ▶ First DBO project for 635 MLD WTP at Sonia Vihar, New Delhi
- ▶ Establishment of O&M Business Vertical

2002

GROUP DEMONSTRATES TRUST IN INDIAN MARKET

Company became 100% subsidiary of Degremont

2011

A FIRM COMMITMENT TO MODERNIZE THE WATER INFRASTRUCTURE IN INDIA

Incorporation of the subsidiary Degremont (joint venture with Anand) - Automotive

1986

FIRST STP WITH 70% ENERGY SELF SUFFICIENCY

181 MLD STP at Rithala, Delhi

1995

FROM SOURCE TO TAP

Water Services business begins

2009

MAKING A MARK IN INDUSTRIAL WATER

Completed about 100 ETPs for sectors like: Pharmaceutical, Dye, Chemical, Pesticides, Distilleries, etc.

STRENGTHENING MUNICIPAL SEGMENT

- ▶ 10 MLD STP at Sen Nursing Home, New Delhi
- ▶ 10 MLD STP at Delhi Gate Nala, New Delhi
- ▶ 500 MLD WTP at Chembarambakkam, Chennai
- ▶ 120 MLD WTP at Nagpur, Maharashtra
- ▶ 60 MLD STP at V. Valley, Bengaluru

PROTECTING WATER RESOURCES AND GUARANTEEING THE FUTURE

- ▶ 1000 MLD Water Factory in T. K. Halli, Bengaluru
- ▶ 900 MLD STP at Bhandup Complex, Mumbai
- ▶ Membrane Bio Reactor Technology introduced at Cubbon Park STP, Bengaluru

- WTP - Water Treatment Plant
- STP - Sewage Treatment Plant
- ETP - Effluent Treatment Plant
- DBO - Design, Build & Operate

Every child has a right to smile



40+ kids are being supported for corrective surgery for cleft lip/cleft palate through Smile Train India.

A loving home for every child



Holistic development of a family of 10 children along with a mother at SOS Children's village in Delhi NCR.

WASH: key for ensuring health



Water and Sanitation Infrastructural improvement and behavioral change programs impacting 2000+ school children in Kolkata.

caring,

• **A BOLD STEP TOWARDS FIRING UP OF STRATEGY FOR INDUSTRIAL WATER MARKET**

SUEZ India acquires Driplex

• **SUEZ INDIA REINFORCES ITS COMMITMENT TO SOCIETY**

Sets up SUEZ Foundation - India to serve and empower the disadvantaged section of the society

• **SUEZ WINS COIMBATORE AND DAVANGERE CONTRACTS**

SUEZ chosen to operate the Water Distribution System for the cities of Coimbatore and Davangere

• **BANGALORE WATER SUPPLY AND SEWERAGE BOARD AWARDED WTP AND PUMPING STATION & RESERVOIR TO SUEZ INDIA AT T. K. HALLI, BANGALORE**

▶ SUEZ India won the Design, Build & Operate of 775 MLD WTP at T. K. Halli, Bangalore
SUEZ India won the Design, Build & Operate of Pumping Station & Reservoir with Operations and Maintenance

2015

2016

2017

2018

2019

2020

2022

• **SUEZ - A NEW UNIFIED BRAND, A NEW STRATEGY**

All brands integrated to form 'SUEZ' to address the issues of resources

• **A NEW STEP TOWARDS GROWTH ON THE INDUSTRIAL WATER MARKET**

SUEZ acquires GE Water and Process Technologies

• **ASIA'S LARGEST SEWAGE TREATMENT PLANT (STP) AT OKHLA, DELHI**

DBO Contract of 564 MLD STP at Okhla, New Delhi, which is a part of Yamuna Action Plan (III)

• **AWARDED THE BIGGEST MBR PROJECT BY MUNICIPAL CORPORATION OF GREATER MUMBAI (MCGM)**

Design, Build & Operate Contract of 500 MLD Wastewater Treatment Facility at Worli under Mumbai Sewage Disposal Project

• **SUEZ CONSOLIDATED ITS POSITION IN WATER SERVICES BUSINESS IN INDIA**

- ▶ Malviya Nagar Water Services (MNWS), New Delhi
- ▶ Water Distribution Improvement Programme (WDIP), Mumbai
- ▶ D1A, Bengaluru

• **SUEZ INDIA SPEEDS UP ITS PACE WITH MORE PROJECTS**

- ▶ 60 MLD STP at Kengeri, Bengaluru
- ▶ 37 MLD STP at Colaba, Mumbai
- ▶ Water Loss Management, Kolkata
- ▶ 600 MLD WTP at T. K. Halli, Bengaluru

• **FIRST MoU FOR ONE CITY ONE OPERATION AT LUCKNOW IN UTTAR PRADESH**

Operation, Maintenance & Management of the Sewage Treatment System and Sewer Network at Lucknow City

• **ONE OF THE BIGGEST TERTIARY SEWAGE TREATMENT PLANT AT PANKI, KANPUR**

Pipe Line & other allied works for Treated Waste Water Reuse at 1X660 MW Panki Thermal Power Station Extension

• **MAJOR STP CONTRACT WON IN DELHI**

- ▶ 181 MLD STP at Rithala Delhi with 70% self-sufficiency in energy

Reaching out to flood victims in Kerala



4000+ were provided cleaning kits, educational materials and medical help as flood relief response in Kerala

Potable water for all, leaving no one behind



Installed water purifiers in 111 schools in Alleppey ensuring clean drinking water for 16,216 children

Creating a model school



2000+ benefits from improved infrastructure and ICT lab in a school at Wazirabad in Gurgaon.

nurturing, inspiring



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